



## New JAF support area usage

Dear JAF customers,

The login procedure to JAF support area has been changed. To access the support area, you don't need any more login and password, in fact you need only your JAF box to be connected with your pc. It is more convenient, no need remember login and password any more, all is very easy, just press one button and the browser will open the support area directly.

To be able to press enter support area, you must fill the customer registration form. To see how registration procedure works, download this manual and read it first.



<http://files.odeon.cn/manuals/Basic%20Installation.zip>

To use the new login procedure follow the steps as described below:

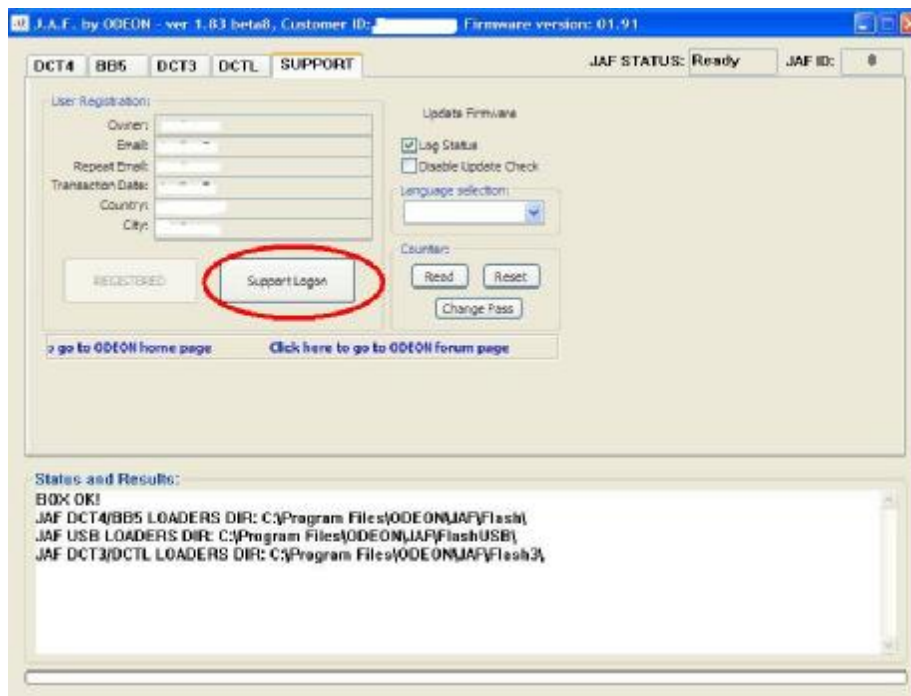
!!! Please check always the page <http://files.odeon.cn> for LATEST UPDATES !!!

1.) download ALWAYS THE LATEST software version, you can find it in this folder:

[http://files.odeon.cn/JAF\\_Main\\_Software/](http://files.odeon.cn/JAF_Main_Software/)

You can access JAF support area only using [IE](#)  or [Mozilla Firefox](#) 

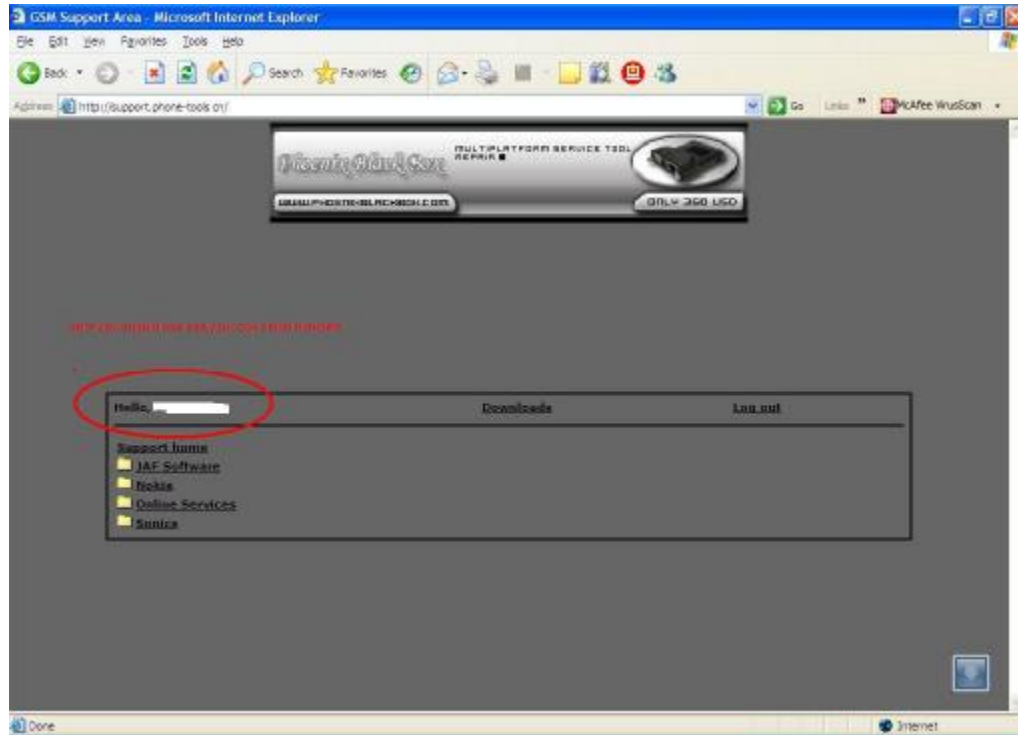
2.) insert your JAF box, start the software and go to support tab (see red circle)



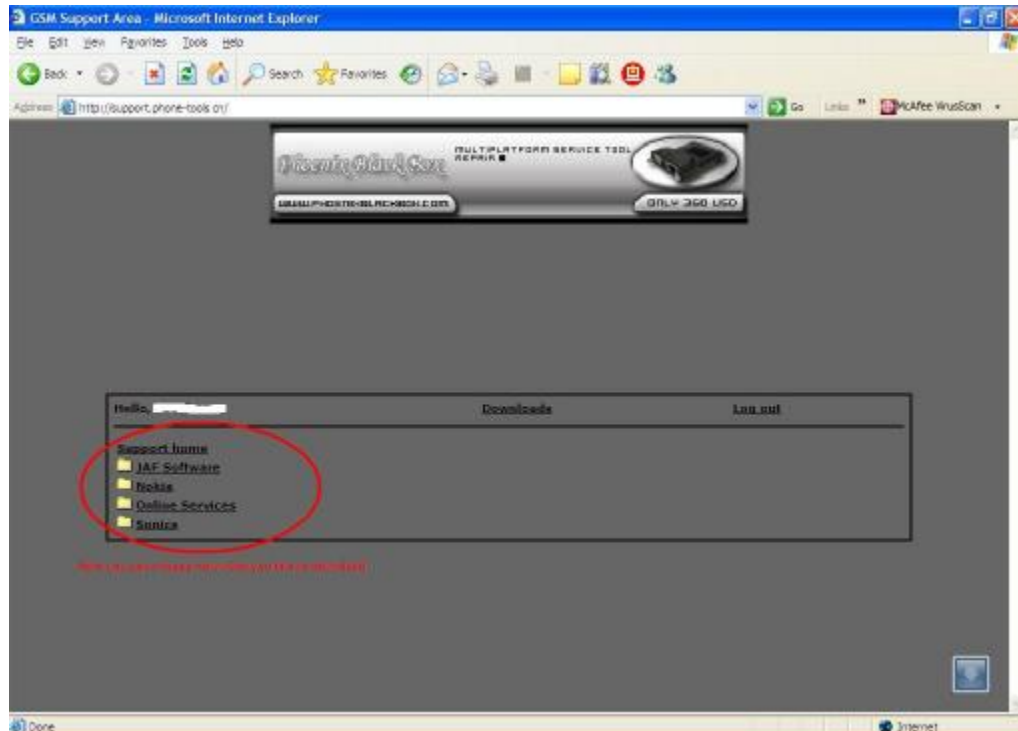
Support Logon

3.) press the  button and wait between 10-20 seconds

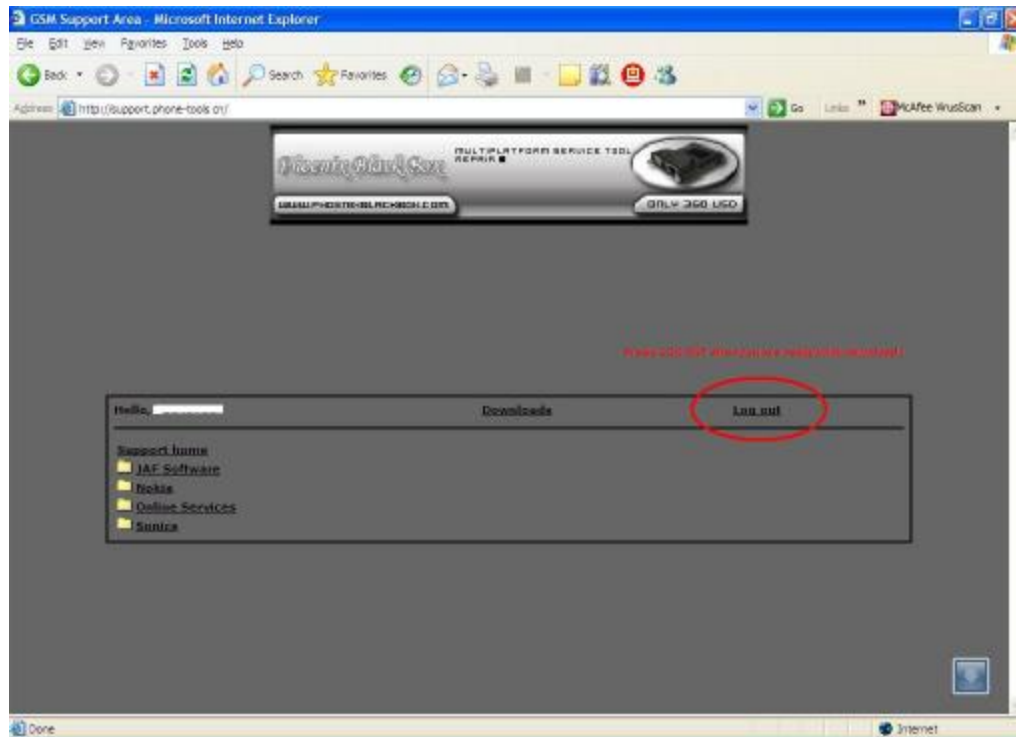
4.) the browser window will open and you see the support area, on the left side in the corner you can see **HELLO, xxxxxxxx** (your box serial should be displayed there. See the red mark on the screenshot).



4.) now you can choose the category you need for download and download the files



5.) after you are ready with the download, simply press the LOG OUT button



If you have problems log into JAF support area, please go to JAF support forum and download the JAF warranty form from this thread and email it to [sales@odeon.cn](mailto:sales@odeon.cn)

<http://forums.phone-tools.cn/showthread.php?p=34505#post34505>

If you have any suggestions or any complains, also post it in the thread above.

We hope to keep your satisfied with your **J.A.F.** flasher. To assure future support, please make sure you are choosing a reseller listed on [www.odeon.cn](http://www.odeon.cn) and that you are registered in our **J.A.F.** forum at : <http://forums.phone-tools.cn>



[www.odeon.cn](http://www.odeon.cn)  
[sales@odeon.cn](mailto:sales@odeon.cn)

Manual revised at 12.10.2005